



Low-Flow Toilet Rebate Program

City of West Jordan, Utah

The City of West Jordan is offering rebates in the form of a \$50 credit on customers' water bills for each high-flow toilet that is replaced with a low-flow toilet during this program. Please follow the instructions below to request your rebate(s).

How Do I Get My Rebate?

Follow these simple steps:

1. Read guidelines below and determine if you are eligible.
2. Purchase a new toilet of your choice. All models legally sold in the U.S. are low-flow.
3. Send a copy of your sales receipt(s) to the City (or other valid proof of purchase) for each rebate requested. You may:
 - a. Send with your utility bill payment or in separate envelope to: ULFT Rebate, attn: Steve Glain, 8030 S. 4000 W., West Jordan, UT 84088.
 - b. Fax to: (801)569-5709 ULFT Rebate, attn: Steve Glain.
 - c. Email scanned copy to steveg@wjordan.com
4. Write your name, address, and utility account number (if known) on the receipt copy.
5. All rebates will appear as a \$50 per toilet credit on the West Jordan City utility billing account for the address where the toilet replacement occurred. Any discrepancies between the name on the utility account and the party purchasing the new toilet (e.g. rental properties) must be resolved between those two parties. The City may request an in-home visit to verify the installation of the new toilet(s).

Rebate Program Guidelines

Who is Eligible?

Eligibility for rebates requires **all** of the following:

- a. The home, apartment, or business receiving new toilet(s) is located inside City limits of West Jordan, Utah.
- b. Water services are provided by the City of West Jordan Utilities Department (residents of Oquirrh Shadows should contact Kearns Improvement District regarding their rebate program).
- c. A high-flow toilet (more than 1.6 gal/flush) has been removed and replaced with a low-flow toilet (1.6 gal/flush or less). If you already have a low-flow toilet, you cannot qualify for a rebate by replacing it. If the flush size is unknown, all toilets installed before 1992 shall be classified as "high-flow." All toilets legally sold in the U.S. during and after 1992 are "low-flow" toilets.
- d. Sales receipt or other proof of purchase has been provided to the City indicating the purchase of the low-flow toilet occurred after January 1, 2006. Proof of purchase is required for each toilet that qualifies for a rebate.

Questions on eligibility? Call or email Steve Glain at (801)569-5750 or steveg@wjordan.com.

How Many Rebates Can I Qualify For?

Residential customers may receive no more than 2 rebates per single family home. This limit is set due to limited funding and because research shows that water savings per toilet decreases significantly when more than two toilets are replaced.

Owners of businesses may receive no more than 2 rebates per business location inside West Jordan City limits.

Owners of multi-family residential dwellings (duplex, triplex, fourplex, apartments, condos) may receive no more than 2 rebates per residential dwelling unit. For example, each unit of a tri-plex rental property could receive up to 2 rebates, for a total of 6 rebates.

How Will the City Verify that the New Toilet Was Actually Installed?

The City will perform random inspections of participating households and businesses in order to verify installation of new toilets and minimize fraudulent use of the rebate program.

Disposal of Old Toilets

The rebate offer does not include any offer by the City to provide labor for installation, removal, or disposal of any toilets. Residents are responsible to remove their own old toilets, install the new toilets, and dispose of the old toilets. Homeowners may do the work themselves or hire a private contractor. Old toilets may be taken to the Trans-Jordan Landfill at 10873 South 7200 West in South Jordan for approximately \$7.00 from 7am-6pm Monday through Saturday.

Recommended Toilet Models

The City cannot recommend any specific toilet models. All toilets manufactured after approximately 1992 and legally sold in the U.S. qualify as “low-flow” toilets. However, the prices, styles, and levels of performance vary greatly between different models. You may want to consult with your local home improvement or plumbing outlet, or refer to some of these independent tests and comparisons of various toilet models:

http://www.cuwcc.org/products_tech.lasso#HETs

http://www.cuwcc.org/uploads/product/Map_seventh_edition_condensed_06-07-07.pdf

<http://www.savingwater.org/docs/FlushStar.pdf>

<http://www.cmhc.ca/publications/en/rh-pr/tech/01-143-E.htm>

http://www.ebmud.com/conserving_&_recycling/toilet_test_report/

<http://www.consumerreports.org/cro/home.htm>